

# Request for Information #14RFI71414

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## CORRECTIONAL OFFICER DURESS SYSTEM

Contract Specialist: **Linda LoSchiavo**

Date Issued: **15 July 2014**

Response Deadline: **11 August 2014 at 2:00 PM Eastern Time**

**Department of Administrative Services**



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# ***Request for Information (RFI) #14RFI71414***

## **CORRECTIONAL OFFICER DURESS SYSTEM**

### **1. Overview**

The State of Connecticut, Department of Administrative Services (DAS), on behalf of the Department of Correction (DOC) is seeking information from vendors regarding a Correctional Officer Duress system that will be used by the DOC at various statewide locations.

The purpose of this RFI is to solicit and gather company information from manufacturers/vendors with the capabilities of developing and implementing a Correctional Officer Duress system. This RFI will help assist DOC Engineering staff with identifying, selecting, and deploying a new Duress Alarm system.

The DOC Facilities Management and Engineering Department oversees 19 correctional facilities. Each correctional facility has an active body alarm system. Each officer in the facility is provided with a body alarm during each shift.

### **2. Function**

The duress system shall consist of a network of transmitters and receivers that are linked to a central command alarm and control center.

To operate the personal alarm system in a panic situation, the alarm can be triggered by pressing a button, man down (falling into a horizontal position) or by pulling a cord. The alarm from the transmitter shall distribute a signal to a receiver unit with digital information containing its identification within the system. It may also have the capability of locating and identifying a transmitter throughout the building. Industry standard types I, II, and III systems will be evaluated.

### **3. Technology**

The system and all components shall be correctional grade. The preferred system should utilize Radio Frequency technology. Personal body alarms shall have the capability of broadcasting system faults.

Manufacturer(s) shall allow the system to be serviced by DOC trained staff and supply components and parts for a minimum of 10 years.

Any deviation from these requirements should be clearly outlined in the RFI response.

The technology should be scalable as the department plans on interfacing the database information with successive deployments of automation across all divisions. Respondents should provide technology requirements for their product(s) including, if necessary, any special needs for making application modifications or deployment.

If services such as application development/maintenance, data file conversion, product installation and training are also available these should be identified. Any and all rates for these services, if not part of the purchase price, should be identified.

## **4. Instructions to Vendors**

### **4.1. RFI Schedule**

RELEASE OF RFI:	Date:	15 July 2014
QUESTION DEADLINE DATE:	Date:	28 July 2014, by noon Eastern Time
ANSWERS TO QUESTIONS DEADLINE DATE:	Date:	4 August 2014
RFI RESPONSE DEADLINE DATE:	Date:	11 August 2014 at 2:00 PM Eastern Time

### **4.2. Questions and Answers:**

Questions for the purpose of clarifying this RFI must be received no later than the date and time specified in Section I, "RFI Schedule" and must be directed to the Contract Specialist, Linda LoSchiavo via email: [linda.loschiavo@ct.gov](mailto:linda.loschiavo@ct.gov).

Answers to the questions will be posted on the DAS/Procurement Services website no later than the date specified in Section 1, "RFI Schedule".

## **5. RFI Submittal Instructions**

Vendors are requested to provide the following information listed below.

### **5.1. Response Content**

#### **a) Company Information:**

The DOC is seeking organizational and client information that may include vendor reseller or implementation partners. This information will be used to gain a better understanding of the nature and capability of each respondent.

#### **b) Technical Specifications:**

Responses shall provide the following general product information as part of the RFI:

- Alarm Activation.
- Wireless coverage.
- Status Indicator on the unit.
- Detection sensitivity.
- Power requirements.
- Type of Battery used (Replaceable/Rechargeable).
- Operation temperature.
- Unit Dimension, weight and size.
- Type of audible sounding.
- Data logging and viewing.
- Software/graphics.

c) Submittal Information Response:

1. Describe the type of solution the vendor has available for wireless body alarm system.
2. Describe the system components and how they perform to provide a complete system.
3. Describe the method for installation.
4. Describe the experience the vendor has had with this type of system including the names and contact information of other companies or state agencies currently utilizing the vendor's system.
5. Describe the type of training provided by the vendor to the State's technical staff to allow the State to independently maintain the system.
6. Outline warranty and vendor support.

d) Project Costs:

The DOC is interested in the following projected budgetary costs:

For 80 Units at Enfield Correctional

1. Budgetary total cost to purchase 80 units, including all required parts, software and miscellaneous items to get one facility (Enfield CI) on line, complete and functional, with a new personal alarm system. Do not include cost for installation.
2. Budgetary total cost to purchase and install 80 units, including all required parts, software and miscellaneous items to get one facility (Enfield CI) on line, complete and functional, with a new personal alarm system.
3. Budgetary cost for each additional services that may be required or optional.

For 1,900 units at 19 Correctional Facilities

4. Budgetary total cost to purchase 1,900 units for the 19 Correctional facilities, including all required parts, software and miscellaneous items to get all 19 facilities on line, complete and functional, with a new personal alarm system. Do not include cost for installation.
5. Budgetary total cost to purchase and install 1,900 units for the 19 Correctional facilities, including all required parts, software and miscellaneous items to get all 19 facilities on line, complete and functional, with a new personal alarm system.
6. Budgetary cost for each additional services that may be required or optional.

## 5.2. RFI Submission:

Please provide one original and two (2) copies of your response. Written responses must be mailed or hand carried and received no later than 11 August 2014 at 2:00 PM Eastern Time.

State of Connecticut  
Department of Administrative Services  
165 Capitol Avenue, 5<sup>th</sup> Floor South  
Hartford, CT 06106  
Attention: Linda LoSchiavo

## **6. Presentations**

RFI responses will be reviewed by the Department of Administrative Services and the Department of Correction Engineering Services. Respondents providing clear concise information may be invited to make oral presentations and product demonstrations to staff members. The DOC will select examples that demonstrate functionality identified as being critical or important.

## **7. RFI Requirements**

### 7.1. Disclaimers

The DOC is seeking responses to this RFI for informational purposes only and will not be obligated in any way to use any of the information received. Vendors responding to this RFI will not be compensated in any way. Responding to this RFI will not enhance any vendor's chances of receiving future work from the Department of Correction. Similarly, not responding to this RFI will not be detrimental to any vendor when competing for future work.

### 7.2. Ownership of RFIs

All RFI responses shall become the sole property of the State and will not be returned.

### 7.3. Confidential Information

The Respondent understands that due regard will be given for the protection of proprietary or confidential information contained in all response received. However, Respondents should be aware that all materials associated with this RFI are subject to the terms of the Connecticut Freedom of Information Act ("FOIA") and all corresponding rules, regulations and interpretations. It will not be sufficient for Respondents to merely state generally that the proposal is proprietary or confidential in nature and not, therefore, subject to release to third parties. Those particular sentences, paragraphs, pages or sections that a Respondent believes to be exempt from disclosure under the FOIA must be specifically identified as such. Convincing explanation and rationale sufficient to justify each exemption consistent with Section 1-210(b) of the FOIA must accompany the response, as it may be modified from time to time. The rationale and explanation must be stated in terms of the prospective harm to the competitive position of the Respondent that would result if the identified material were to be released and the

reasons why the materials are legally exempt from release pursuant to the above-cited statute. The State has no obligation to initiate, prosecute or defend any legal proceeding or to seek a protective order or other similar relief to prevent disclosure of any information that is sought pursuant to a FOIA request. Respondents have the burden of establishing the availability of any FOIA exemption in any proceeding where it is an issue. The State shall have no liability for the disclosure of any documents or information in its possession which the State believes are required to be disclosed pursuant to the FOIA or other requirements of law.

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The State of Connecticut sincerely appreciates your time and response to this RFI. Thank you.